

# User Manual

\*Location:\* Nestled within the heart of Nahku Tulum, our Maloka space offers an unparalleled connection with nature. Surrounded by the lush embrace of the jungle, it provides a serene and sacred setting for gatherings, ceremonies, and yoga sessions.

\*Description:\* The Maloka is a circular space with a diameter of 10 meters, designed to accommodate up to 25 seated individuals or 15 participants for yoga sessions. At its center lies a mesmerizing fire pit, perfect for ceremonial gatherings and providing a focal point for your events. Its circular structure, high ceilings, and natural materials create an ambiance that resonates with the spirit of the jungle.

- \*\*Booking Information:\*\*
- \*How to Book:\* Securing the Maloka for your event is a simple process. Reach out to us through WhatsApp or our user-friendly online platform to discuss your needs and desired dates.
- \*Booking Availability:\* We are flexible and work closely with you to accommodate your event schedule. Contact us via email or WhatsApp to explore availability and ensure a seamless booking experience.
- \*Rental Rates:\* The Maloka is available for rent at a rate of \$200 USD per day or night of use, accompanied by a \$100 USD damage deposit.
- \*Payment Methods:\* We accept both cash and bank transfers for payment.
- \*\*Check-in and Check-out Procedures:\*\*
- \*Check-in and Check-out:\* Upon your arrival, our dedicated staff will warmly welcome you to the Maloka. They will provide detailed instructions, ensuring a smooth check-in process. For check-out, we appreciate your understanding in adhering to the agreed-upon timing to accommodate other guests.

- \*\*Property Rules and Guidelines:\*\*
- \*Rules:\* To maintain the tranquil and respectful atmosphere of Nahku, we kindly request that guests observe the following rules: No smoking is allowed within the Maloka premises, and we discourage large fires inside the space and no shoes passing the lobby area. Additionally, we ask for no pets on the property and a reduction in noise levels, especially after 9 PM, to respect fellow guests.
- \*Smoking Policy:\* For the well-being of our guests and the preservation of the natural surroundings, we have a strict no-tobacco smoking policy within the Maloka.
- \*Additional Guests:\* To ensure the comfort and experience of all guests on the property, we request that your group remains within the designated Maloka areas. We kindly urge everyone to refrain from loud yelling or screaming, allowing for a harmonious environment.

#### \*\*Amenities and Facilities:\*\*

- \*Included Amenities:\* Your Maloka experience includes access to a thoughtful array of amenities, including water, firewood, candles, yoga mats, pillows, sheepskin rugs, and an assortment of musical instruments to enhance your gathering. Nearby toilets are easily accessible.
- \*Food Options:\* If desired, we can arrange for food options to enhance your event, either before or after. Access to a fridge can also be coordinated based on your specific requirements.
- \*Light and Fans:\* The Maloka is equipped with both lighting and fans to ensure your comfort during your event. We kindly request that fans be turned off when not in use to conserve energy, as we operate on solar power.

# \*\*Emergency Contact Information:\*\*

- \*Property Manager (Oz):\* In the event of any emergencies or urgent matters, please do not hesitate to contact Oz directly at +52 984 209 2277. Alternatively, our vigilant land guardians at the property are available to assist.
- \*Local Emergency Numbers:\* For immediate assistance from local authorities, dial 911 to reach police, fire, or medical services.

## \*\*Housekeeping and Maintenance:\*\*

- \*Housekeeping:\* To ensure a clean and welcoming space for your event, the Maloka is provided to you in a pristine condition. Any exceptional cleaning required beyond the standard upkeep will be deducted from the damage deposit.
- \*Maintenance Issues:\* Should you encounter any maintenance concerns or issues during your event, please promptly report them to our diligent guardians or contact Oz. We are committed to addressing

and resolving any matters promptly to ensure your experience is worry-free.

- \*\*Waste Disposal and Recycling:\*\*
- \*Waste Disposal:\* In the spirit of environmental consciousness, we kindly request that all garbage be placed in the designated outdoor bins. To support our sustainable practices, we encourage the separation of organic materials to feed our resident chickens.
- \*Bin Location:\* The bins are conveniently located adjacent to the Maloka on the left side, allowing for easy disposal.

### \*\*Safety and Security:\*\*

- \*Fire Circle Use:\* The central fire pit in the Maloka provides a unique and enchanting focal point for ceremonies. While using this area, we kindly request that all guests observe the following safety guidelines: Avoid creating large fires, refrain from tossing logs carelessly, and never use gasoline or any flammable substances to start a fire. A fire extinguisher is provided within the Maloka for your safety.

#### \*\*Contact Information:\*\*

- \*Contact Information:\* For any inquiries, assistance, or event-related discussions, please feel free to contact Oz through WhatsApp. Additionally, our land guardians at the property are readily available to offer support and guidance.
- \*Guest Courtesy:\* In consideration of other guests who may be enjoying their stay on the premises, we kindly request that your group remains within the designated Maloka areas and avoids wandering outside. Furthermore, we encourage respectful noise levels, especially during evening hours.

We sincerely hope this detailed rental manual enhances your understanding of the Maloka space and ensures a memorable and harmonious experience at Nahku Tulum. May your events within this sacred space be imbued with the natural beauty and tranquility that define our jungle sanctuary.